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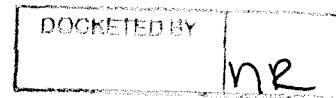
AZ CORP COMMISSION  
DOCKET CONTROL

August 16, 2013

Arizona Corporation Commission  
**DOCKETED**

AUG 19 2013

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007



Re: **Docket No. T-20853A-12-0316: Blue Jay Wireless, LLC**  
**Compliance Filing of Initial Lifeline Tariff and Regulatory Contact**

To Whom It May Concern:

Pursuant to Commission Decision No. 73997, issued in the above-referenced proceeding, Blue Jay Wireless, LLC submits its initial tariff for wireless Lifeline services in Arizona, with a requested effective date of July 30, 2013. The Company identifies the following individual as its regulatory contact:

David A. Wareikis, Chief Executive Officer  
Blue Jay Wireless, LLC  
5010 Addison Circle  
Addison, TX 75001  
Tel: (972) 788-8861  
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Email: [dwareikis@bluejaywireless.com](mailto:dwareikis@bluejaywireless.com)

Blue Jay expects to commence Lifeline operations in Arizona on or around September 16, 2013.

A duplicate of this filing is provided for date-stamp and return in the enclosed envelope. If there are any questions concerning this submission, please contact me at (202) 342-8819 or via email at [wbrantl@kelleydrye.com](mailto:wbrantl@kelleydrye.com). Thank you in advance for your assistance with this matter.

Cordially,

Winafred Brantl  
Counsel for Blue Jay Wireless, LLC

cc: Compliance Section

Blue Jay Wireless, LLC

**INFORMATIONAL WIRELESS SERVICES TARIFF**

This tariff is provided for informational purposes only and sets forth the descriptions, regulations and rates applicable to the furnishing of Commercial Mobile Radio Services ("CMRS") by Blue Jay Wireless, LLC in the State of Arizona where the Company is designated as an eligible telecommunications carrier.

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Issued:

ISSUED BY: David Wareikis, President/CEO  
5010 Addison Circle  
Addison, TX 75001

Effective: July 30, 2013

**CHECK SHEET**

The pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below contain all changes from the original tariff pages that are in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	16	Original	31	Original		
2	Original	17	Original	32	Original		
3	Original	18	Original	33	Original		
4	Original	19	Original	34	Original		
5	Original	20	Original	35	Original		
6	Original	21	Original				
7	Original	22	Original				
8	Original	23	Original				
9	Original	24	Original				
10	Original	25	Original				
11	Original	26	Original				
12	Original	27	Original				
13	Original	28	Original				
14	Original	29	Original				
15	Original	30	Original				

\* New or Revised Page

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**TABLE OF CONTENTS**

CHECK SHEET.....	2
TABLE OF CONTENTS.....	3
SYMBOLS.....	4
TARIFF FORMAT .....	5
APPLICATION OF TARIFF .....	6
TECHNICAL TERMS & ABBREVIATIONS .....	7
I. REGULATIONS .....	9
1.1 General.....	9
1.2 Application of Informational Tariff.....	9
1.3 Eligible Telecommunications Carrier Service Area .....	9
1.4 Lifeline Subscriber Responsibility .....	9
1.5 Equipment Arrangements .....	10
1.6 Liability of the Company .....	11
1.7 Advance Payment for Service .....	12
1.8 Assigning and Changing of Telephone Numbers.....	12
1.9 Termination of Service .....	13
1.10 Customer Initiated Cancellation of Service .....	14
1.11 Limitations on Service Obligations .....	14
II. DESCRIPTION OF SERVICES.....	15
2.1 General.....	15
2.2 Lifeline Service Conditions .....	16
2.3 Lifeline Service Eligibility .....	16
2.4 Certification and Verification of Eligibility for Low-Income Programs.....	18
2.5 Service Activation .....	19
2.6 Non-Usage Policy .....	19
2.7 Airtime Usage.....	20
2.8 Emergency (911) Calls .....	21
2.9 Lifeline Service Plans .....	22
2.10 Calling Scope.....	25
III. SERVICE AREA	
3.1 Lifeline Service Area .....	26

### EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) To signify changed text of regulation.
- (D) To signify deleted material
- (I) To signify increased rate.
- (M) To signify a move in location of text.
- (N) To signify new rate or regulation.
- (O) To signify omissions.
- (R) To signify reduced rate.
- (T) To signify a change in text but no change in rate or regulation

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5010 Addison Circle  
Addison, TX 75001

Effective: July 30, 2013

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**TARIFF FORMAT SHEET**

- A. Page Numbering - Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added, the page appears as a decimal. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the third revised Page 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - Within each section, there are eight levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1(a)
- 2.1.1.A.1.(a)I
- 2.1.1.A.1.(a).I(i)
- 2.1.1.A.1.(a).I(i).I
- D. Check Sheet - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remained the same, just revised revision levels on the same sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Commission.

## **APPLICATION OF TARIFF**

This tariff contains the service descriptions, regulations and rates applicable to Lifeline Services provided within the State of Arizona by Blue Jay Wireless, LLC using Commercial Mobile Radio Services. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected via the Company's website or during normal business hours at the Company's principle place of business at 5010 Addison Circle, Addison, TX 75001.

A complete listing of the Terms and Conditions applicable to the furnishing of the Company's wireless service is available on the Company's website at [www.bluejaywireless/terms/](http://www.bluejaywireless/terms/).

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Effective: July 30, 2013

## TECHNICAL TERMS AND ABBREVIATIONS

**Activation** - Configuration of a wireless phone so that it is ready to be used to transmit and receive calls on the wireless network.

**Airtime** - Total time that a wireless phone is connected and in use for talking. This includes use for calls both received by and placed from the wireless phone.

**Authentication** - A feature used to reduce fraud by confirming the identity of a phone to the wireless network.

**Call Waiting** - A feature that allows a user to be notified of another incoming call while a call is already in progress, and gives the user the ability to answer the second call while the first call remains on hold.

**Caller ID** - A feature that displays an incoming caller's telephone number and/or name before the call is answered.

**Carrier** - A company that provides telecommunications services.

**Commission** - The Arizona Corporation Commission.

**Company** - Blue Jay Wireless, LLC.

**Coverage Area** - The geographic area served by a wireless carrier. Same as Service Area.

**Designated Service Area** - The portion of the Company's Service Area in which it has been authorized to serve eligible Lifeline Subscribers as an ETC.

**Economic Unit** - As used herein means all adult individuals contributing to and sharing in the income and expenses of a household.

**ETC** - An Eligible Telecommunications Carrier; as used in this tariff, a carrier designated for reimbursement from the federal USF for the provision of Lifeline service to eligible consumers.

**Handset** - Any handheld device used to transmit and receive calls from a wireless system. Also known as a wireless phone, a mobile phone, and other terms.

**Lifeline Service** - wireline or wireless telephone service for which a federally-supported discount is available to eligible low-income consumers as defined in federal law.



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**TECHNICAL TERMS AND ABBREVIATIONS (cont.)**

**Lifeline Subscriber** – A subscriber to Lifeline wireline or wireless telephone service.

**No Service Indicator** - A feature of wireless phones that tells the user that wireless service is unavailable in a particular location. Usually an LED on the handset.

**Prepaid Wireless Service** - A service plan under which Lifeline Subscribers pay in advance for wireless services.

**Service Area** - The geographic area served by a wireless system. Same as Coverage Area.

**Service Plan** - A contract between a wireless carrier and a Lifeline Subscriber that details the terms of the wireless service including rates for access and per minute usage.

**SMS (Short Messaging System)** - A feature that allows users to receive and transmit short text messages using a wireless phone.

**Texts** – The informal term referring to SMS messages.

**USF** – Federal Universal Service Fund.

**Voice Mail** - A system that answers calls and allows users to reply to, save, delete or forward messages.

## SECTION I – REGULATIONS

### 1.1 General

- 1.1.1 The information following is not intended to represent all of the Terms and Conditions applicable to the provision and use of the Company's wireless service. A complete listing can be found on the Company's website, located at [www.bluejaywireless.com/terms/](http://www.bluejaywireless.com/terms/).

### 1.2 Application of Informational Tariff

- 1.2.1 This Informational Tariff contains the regulations, terms, conditions and charges applicable to the Company's provision of basic Lifeline Service utilizing wireless service within the Designated Service Area.

### 1.3 Eligible Telecommunications Carrier Service Area

- 1.3.1 The Designated Service Area consists of the geographical area in which the Company is authorized to provide Lifeline Service to eligible Lifeline Subscribers.

### 1.4 Lifeline Subscriber Responsibility

- 1.4.1 Lifeline Subscriber is responsible for payment of all charges for services furnished to the Lifeline Subscriber.
- 1.4.2 Lifeline Subscriber is responsible for compliance with provisions of this Tariff as well as Company Terms and Conditions of service.
- 1.4.3 Lifeline Subscriber is responsible for compliance with applicable regulations of the federal Lifeline program, including, but not limited to:
- (i) provision of valid eligibility documentation for enrollment purposes and subsequently in response to Company requests in connection with such verification and/or recertification as is required pursuant to federal law;
  - (ii) provision of timely notice to Company if Lifeline Subscriber ceases to be eligible for Lifeline services;
  - (iii) Lifeline Subscriber obligations identified in the Company's enrollment process materials, Company Terms and Conditions, or in any supplemental materials issued by Company or government agencies.

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**SECTION I – REGULATIONS (cont.)**

**1.5    Equipment Arrangements**

- 1.5.1    Company will provide eligible Lifeline Subscribers with an E911 compliant handheld phone. This equipment may be provided at no additional charge.
- 1.5.2    Company provided equipment will be as follows dependent upon the service provided:
- (i)      A handheld mobile phone kit that operates in the Sprint, Verizon Wireless and T-Mobile spectrum.
  - (ii)     The kit will include an AC charger.
  - (iii)    The Company reserves the right to provide Lifeline Subscribers a refurbished handset.
  - (iv)    The Company reserves the right to provide Lifeline Subscribers any type of available handset that will work on the Company's network. Lifeline Subscribers have no right to expect or demand a particular make or model handset.
  - (v)      Company warranty periods apply to all handsets provided by Company.
  - (vi)     Defective handsets will be repaired or replaced at the Company's option.
  - (vii)    Lifeline Subscribers are responsible only for the cost of returning defective handsets. Company will absorb all charges necessary to ship a repaired or replacement handset to customer.

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**SECTION I – REGULATIONS (cont.)****1.6    Liability of the Company****1.6.1    Limitations**

- 1.6.1.A    Lifeline Subscriber acknowledges that the wireless service may not be completely private and is of such nature that wireless may be interrupted, lost or limited for many reasons other than the negligence of the Company, including, but not limited to, dialing errors, power failures, leaving wireless coverage area, malfunctioning equipment, interruptions in the Company's interconnections to wireline, wireless, or interexchange carriers, "dead spots" or other incomplete coverage areas within Company's local service area.
- 1.6.1.B    Company shall not be liable for any damages arising from the causes listed above, or any other causes beyond the direct and exclusive control of the Company.
- 1.6.1.C    Company's liability for its own negligence or any other reason may not in any event exceed the proportionate amount of the Service first giving rise to such claim or otherwise no more than an amount equal to the Service charge in the month in which the claim or claims first arose.
- 1.6.1.D    In no event shall the Company be liable for any special, incidental, punitive, multiple or consequential damages, losses or injuries, arising out of or related to the provision of the Services, failure to provide the Services, or in connection with a Company-issued mobile device, including but not limited to, lost profits, loss of business, or cost of replacement products or services.
- 1.6.1.E    Lifeline Subscriber agrees to indemnify Company and hold harmless Company from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys' fees on account thereof) resulting from use of the Company Services or a Company-issued mobile device, whether based in contract or tort (including strict liability) and regardless of the form of action.
- 1.6.1.F    The Company does not transmit messages but offers the use of its facilities when available, for communications between parties.

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**SECTION I – REGULATIONS (cont.)****1.6    Liability of the Company (cont.)****1.6.1    Limitations (cont.)**

1.6.1.G    When connection to points not reached by the facilities of Company's underlying carriers is established using the facilities of other companies, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

1.6.1.H    Company intends to present and offer only generally acceptable data content; however it is impossible to proof all data content, titles and news articles for appropriate content. Company data content is not rated and Lifeline Subscribers are solely responsible for the use of such material, which may be offensive or objectionable to Lifeline Subscribers or to others. Lifeline Subscriber agrees not to hold Company responsible or liable for any offensive or objectionable materials, data or content.

**1.7    Advance Payment for Service**

1.7.1    Charges for service must be paid by the Lifeline Subscriber in advance. Payment may be made using cash, credit or debit, in person at Company storefronts, or at authorized payment locations (such as MoneyGram and Ace Cash Express). Payment may also be made using credit or debit via the telephone or internet. Auto-debit of prepayments may be arranged.

**1.8    Assigning and Changing of Telephone Numbers**

1.8.1    Lifeline Subscribers have no property right in assigned telephone numbers. The wireless phone number Company provides for Lifeline Subscriber's use is and will remain the property of Company. In the event that a Lifeline Subscriber cancels the Services, or if the Lifeline Subscriber's account expires, is deactivated or is otherwise terminated, Company may reassign that Lifeline Subscriber's wireless phone number to another Lifeline Subscriber, without giving notice. Company reserves the right to change a wireless number at any time and will attempt to notify Lifeline Subscribers prior to any such change.

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**SECTION I – REGULATIONS (cont.)****1.8    Assigning and Changing of Telephone Numbers (cont.)**

1.8.2 Unless porting a number from an existing account, Lifeline Subscribers must accept the number that is assigned to them at the time of activation. In the event a Lifeline Subscriber desires and is eligible to port a number, they can arrange to do so during the enrollment process. Company will not charge for porting of numbers; however Company is not responsible for charges that a new Lifeline Subscriber's previous provider may impose for the number transfer.

1.8.3 Lifeline Subscribers ceasing to receive service from Company may transfer a wireless number prior to the wireless number being reissued to another Lifeline Subscriber by contacting Customer Service.

**1.9    Termination of Service**

1.9.1 The Company may terminate service, with notice, for the following reasons:

- (i) Lifeline Subscriber's breach of any provision of the Company's rules, terms and conditions as identified in this Tariff or of the Company's Terms and Conditions as posted on Company's website or of Company reasonable requirements duly conveyed to Company's Lifeline Subscribers.
- (ii) Due to Lifeline Subscriber's use of the service in any way that is illegal, abusive of Company or other Lifeline Subscribers or fraudulent, including sending unwanted messages or SPAM, or harassing, threatening, abusing, defaming or slandering any individual or entity. Lifeline Subscriber may not resell the Services or sell the Mobile Device to a third-party.
- (iii) Any use of service that interferes with another Lifeline Subscriber's service or that is used for any purpose other than communication.

**SECTION I – REGULATIONS (cont.)****1.9 Termination of Service (cont.)****1.9.1 (cont.)**

- (iv) Lifeline Subscriber's use of Directory Assistance to obtain a name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.
- (v) Once a termination of service has been completed, service will be reestablished only upon the basis of a new application for service.

1.9.2 If Company has a reasonable basis to believe that a Lifeline Subscriber no longer meets the eligibility criteria for Lifeline service, Company will notify the Lifeline Subscriber of impending termination of the Lifeline service. This notification of impending termination will be sent in writing and will be written in clear, easily understood language. The Lifeline Subscriber will be allowed 30-days following the date of the impending termination letter to demonstrate continued eligibility. A Lifeline Subscriber making such a demonstration must present proof of continued eligibility to the Company consistent with applicable annual re-certification requirements, as described in federal law. The Company will terminate any Lifeline Subscriber who fails to demonstrate continued eligibility within the 30-day time period. Notwithstanding the foregoing, Company will comply with any state dispute resolution procedures applicable to Lifeline termination.

**1.10 Customer Initiated Cancellation of Service**

1.10.1 In the event that a customer contacts the Company and states that he or she is not eligible for Lifeline or wishes to de-enroll for any reason, the Company will disconnect and de-enroll the customer within twenty-four hours.

**1.11 Limitations on Service Obligations**

1.11.1 The Company reserves the right to refuse an application for service made by a present or former Lifeline Subscriber who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

1.11.2 The Company reserves the right to refuse an application for service made by a former Lifeline Subscriber who on past occasions has repeatedly ordered the same or similar product(s) or service(s) and subsequently cancelled such same or similar product or service.

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**SECTION II -- DESCRIPTION OF SERVICE****2.1 General**

Services are limited to the operating range and capacity of the Company's underlying wireless systems in the Company's designated service area.

- 2.1.1 Service depends on over-the-air radio transmissions. Many factors beyond the Company's control may affect the Lifeline Subscriber's ability to make and receive calls on the Company wireless handset and the quality of those calls including, but not limited to, the location, the conditions of the atmosphere, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service Company purchases from another provider, system upgrades, performance of maintenance work, accidents or other events outside of the Company control. As a result, Services, including calls or attempted calls to emergency services, may be interrupted, may fail, or may be below normal quality levels. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company control.
- 2.1.2 Statements by the Company's employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.
- 2.1.3 Subject to applicable federal and state law, Service is available to Lifeline-qualified consumers who make a reasonable request for Service within the Company's designated service area, at rates and under the terms and conditions contained in this tariff and the Company's Terms and Conditions, which are incorporated by reference.



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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.2 Lifeline Service Conditions**

- 2.2.1 Company's Lifeline Service is a federally-supported wireless telecommunications service that provides reduced monthly service rates and is made available to qualified low-income consumers.
- 2.2.2 Lifeline customers are exempt from paying the Federal Universal Service Charge.
- 2.2.3 Eligible Lifeline Subscribers may apply Lifeline discounts to any Company residential service plan that includes voice telephony service.
- 2.2.4 All Lifeline reimbursements received by Company will directly correlate to Service discounts passed through to Lifeline Subscribers, ensuring that Lifeline Subscriber receive 100% of all universal service support funding.
- 2.2.5 Lifeline discounts are set, pursuant to federal regulation, at \$9.25 for non-tribal service and \$34.25 for tribal service.

**2.3 Lifeline Service Eligibility**

- 2.3.1 Eligibility is determined based on income or participation in assistance programs closely related to and based on income.
- 2.3.2 In Arizona, Lifeline Subscribers are eligible if their annual household income is at or below 150% of the Federal Poverty Guidelines or if the Lifeline Subscriber participates in at least one of the approved public assistance programs, as indicated below:
  - (i) Federal Public Housing Assistance/Section 8 (FPHA)
  - (ii) Supplemental Nutrition Assistance Program (SNAP)
  - (iii) Medicaid
  - (iv) Low Income Home Energy Assistance Program (LIHEAP)
  - (v) Supplemental Security Income (SSI)
  - (vi) National School Lunch Program's (Free program only)
  - (vii) Temporary Assistance for Needy Families (TANF)
  - (viii) KidsCare
  - (ix) State Children's Health Insurance Program (SCHIP)

**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.3    Lifeline Service Eligibility (cont.)**

2.3.3    In addition, residents of federally-recognized Tribal lands will be eligible to receive Lifeline discounts, under the program-based eligibility criteria, if they participate in one or more of the following programs:

- (i)      Bureau of Indian Affairs general assistance (Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance," 25 C.F.R. § 20.21)
- (ii)     Tribally Administered Temporary Assistance for Needy Families ("TANF") block grant programs
- (iii)    Head Start (only households meeting its income qualifying standard)
- (iv)    Food Distribution Program on Indian Reservations ("FDPIR")

2.3.4    Acceptable documentation of program eligibility includes: (1) the current or prior year's statement of benefits from a qualifying state, federal or Tribal program; (2) a notice letter of participation in a qualifying state, federal or Tribal program; (3) program participation documents (e.g., the consumer's Supplemental Nutrition Assistance Program (SNAP) electronic benefit transfer card or Medicaid participation card (or copy thereof)); or (4) another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

2.3.5    Acceptable documentation of income eligibility includes the prior year's state, federal, or Tribal tax return; current income statement from an employer or paycheck stub; a Social Security statement of benefits; a Veterans Administration statement of benefits; a retirement/pension statement of benefits; an Unemployment/Workmen's Compensation statement of benefits; federal or Tribal notice letter of participation in General Assistance; or a divorce decree, child support award, or other official document containing income information for at least three consecutive months' time.

2.3.6    All applications for service are subject to verification with the state agency responsible for administration of qualifying program.

2.3.7    Telephone service must be in the name of the individual receiving the benefit, or if qualifying through a dependent, must be in the name of the parent/guardian of the dependent.

2.3.8    One Lifeline benefit is available per household or Economic Unit and is applicable only to the customer's principle residence.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.4    Certification and Verification of Eligibility for Low-Income Programs**

- 2.4.1    Certification and verification are the processes by which eligible consumers establish and confirm their qualification to receive Lifeline Service. Certification occurs at the time an individual applies to receive Lifeline Service, while verification occurs on a periodic basis after the Lifeline Subscriber has already been certified.
- 2.4.2    Company will qualify and enroll Lifeline customers through five primary input channels including: 1) Internet/Web Form Transaction, 2) Store and Field Form Transaction, 3) Toll-Free Facsimile Form Transaction, 4) USPS Mail Form Transaction and 5) Voice/IVR Form Transaction. Regardless of which channel the customer uses to apply for service, each customer will receive the same disclosures, be required to supply the same information and make the same certifications via Company's standard application/certification form.
- 2.4.3    For Lifeline Subscribers enrolled via the Internet, Toll-Free Facsimile, USPS Mail, or Voice/IVR, the customer will be required to fax or e-mail proof of eligibility documentation to the Company.
- 2.4.4    Potential Lifeline Subscribers are required to list their primary residential address on the application/certification form and to identify all of the programs in which they participate.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.4    Certification and Verification of Eligibility for Low-Income Programs (cont.)**

- 2.4.5 Applicants are required to provide a residential address with their application/certification form and may not use a P.O. Box for their physical address.
- 2.4.6 Lifeline service will not be provided until proof of eligibility has been received and confirmed by the Company. Additional verification of identity is obtained by requiring enrollees to complete a call to Company personnel upon receipt of the handset in order to activate Service.
- 2.4.7 Annual re-certification of a Lifeline Subscriber's eligibility is a prerequisite for the Lifeline Subscriber's continued receipt of Lifeline-supported services. Re-certification may be achieved through Company querying of applicable eligibility databases or by obtaining a signed certification from each Lifeline Subscriber. If Company cannot verify a Lifeline Subscriber's continued eligibility, that Lifeline Subscriber's Lifeline Service will be discontinued.

**2.5    Service Activation**

- 2.5.1 An outbound call must be made in order for the service to be activated and for Company to seek Lifeline reimbursement for that customer. For phones sold in-person, the customer must complete an outbound call in front of the representative upon taking possession of the phone in order to complete the enrollment process. In the event phones are mailed to the customer's address, the customer must dial an activation code which will connect them to a customer service representative. The customer then has to provide the customer service representative with identification information and confirm Lifeline service was ordered.

**2.6    Non-Usage Policy**

- 2.6.1 Consistent with federal law, Company has implemented a non-usage policy to ensure that Lifeline support is received only by qualified Lifeline Subscribers who use the service and to prevent reimbursement from the USF to Company for Lifeline support provided to inactive Lifeline Subscribers.
- 2.6.2 Lifeline Service must be personally activated by the Lifeline Subscriber and the Service will be deactivated and the Lifeline Subscriber de-enrolled if the Lifeline Subscriber does not use the Service for a period of 60 days.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.6    Non-Usage Policy (cont.)**

- 2.6.3 Lifeline Subscribers that do not use the Service for a period of 60 days will be issued a de-enrollment notice that failure to use the Lifeline service within a 30-day notice period will result in de-enrollment. Lifeline Subscribers can “use” the service by: (1) completing an outbound call; (2) purchasing minutes from the Company to add to the Lifeline Subscriber’s plan; (3) answering an incoming call from a party other than the Company; or (4) responding to a direct contact from the Company and confirming that the Lifeline Subscriber wants to continue receiving the service.
- 2.6.4 If, after 30 days, the Lifeline Subscriber has not resumed using the Service, Company will de-enroll the Lifeline Subscriber from the Lifeline program.
- 2.6.5 A Lifeline Subscriber who has been deactivated under this plan may subsequently re-enroll in the Lifeline program provided that the former Lifeline Subscriber remains qualified for Lifeline benefits. He or she will be re-enrolled in the program and will be provided the monthly allotment of minutes following re-enrollment.
- 2.6.6 Once a Lifeline Subscriber has been de-enrolled from Lifeline, Company will cease seeking reimbursement from the USF for the Lifeline Subscriber.

**2.7    Airtime Usage**

- 2.7.1 Company’s Lifeline Subscribers receive a specified amount of minutes and SMS messages each month, as determined by their selection among the Company plans described in Section 2.8. Lifeline Subscribers may purchase additional minutes and SMS capability (“top-ups”) on a non-recurring basis as described in 2.9. From time to time, Company may offer promotions through which Lifeline Subscribers may purchase recurring top-ups on a term commitment basis.
- 2.7.2 Deduction of minutes for a completed call from a customer’s handset will begin when the SEND key is pressed and will end when either party ends the call, rounded up to the nearest minute. Call detail records will only be provided upon affirmative request of Lifeline Subscriber or where required by applicable law.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)**

**2.7     Airtime Usage (cont.)**

2.7.3   Minutes used for calls to 911, to 611 (customer service) or from Company customer service, including use of the IVR system, will not be deducted from a Lifeline Subscriber's account.

**2.8     Emergency (911) Calls**

2.8.1   There is no deduction of minutes for 911 emergency service calls.

2.8.2   Company handsets can reach 911 Emergency services regardless of minutes remaining on the handset.

2.8.3   As previously stated, many factors beyond the Company's control may affect the ability to make and receive calls on a Company handset which include, but are not limited to, atmospheric conditions, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service Company purchases from another provider, system upgrades, performance of maintenance work, accidents or other events outside of the Company's control. If a customer is in an area where the handset is searching for a wireless signal or where there is no wireless signal or wireless service, it is highly probable that a call to 911 will not go through. In such an event, Lifeline Subscribers should dial 911 from the nearest landline phone. Company takes no responsibility for service interruptions or problems caused by factors beyond the Company's control.

2.8.4   Statements by Company, its employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.9    Lifeline Service Plans**

- 2.9.1 All Lifeline plans include a free handset, free calls to 911 Emergency Services, free calls to and from Company Customer Service; free balance inquiries, free Caller ID, free Call Waiting, free Three-Way Calling, free Voicemail, and domestic long distance calling at no extra per-minute charge. Caller ID may display both the Lifeline Subscriber's billing name and their wireless number when placing outbound calls. Company does not have the ability to block Lifeline Subscribers' name and number when making outbound calls.
- 2.9.2 Lifeline Subscribers will be able to call 611 (Customer Service) and 911 (Emergency) regardless of their minutes balance. Calls to these numbers are not counted towards usage.
- 2.9.3 Lifeline Subscribers are responsible for paying all charges including, but not limited to 1) charges for optional Service features selected by the Lifeline Subscriber; 2) all applicable surcharges, fees, taxes, and regulatory charges related to basic and optional Service(s) selected by Lifeline Subscriber. Lifeline Subscribers are responsible for all charges applicable to Lifeline Subscriber handset service.
- 2.9.4 Changes to a surcharge, fee or tax will become effective as provided by the taxing authority and changes to applicable contribution amounts for the USF and other regulatory charges shall become effective immediately.
- 2.9.5 Eligible Lifeline Subscribers may elect one (1) of the following Service plans:

**Non-Tribal Service Plans:**

- **125 anytime prepaid minutes per month**, with rollover and with text messaging assessed at a rate of 1 minute per text message for sending and one minute per text message for receiving text messages, at no charge;
- **250 anytime prepaid minutes per month**, without rollover and with text messaging assessed at a rate of 1 minute per text message for sending and one minute per text message for receiving text messages, at no charge.

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.9 Lifeline Service Plans (cont.)****2.9.5 (cont.)****Tribal Service Plans:**

- **Tribal Resident Lifeline 1000 Plan.** Each month the customer will receive 1,000 anytime voice minutes or 1,000 text messages for \$1.00 per month plus fees and taxes. Text messaging will be assessed at a rate of 1 minute per text message for sending and 1 minute per text message for receiving text messages. There are no rollover minutes with this plan. Unused minutes will expire each month on the service expiration date. This plan will only be available to eligible residents of tribal lands.
- **Tribal Resident Lifeline Unlimited Plan.** Each month the customer will receive unlimited anytime voice minutes for \$5.00 per month plus fees and taxes. Text messaging will not be available with the unlimited talk plan. There are no rollover minutes with this plan as minutes are unlimited. This plan will only be available to eligible residents of tribal lands.

**Additional Minutes Plans ("Top-Ups")**

- Lifeline Subscribers may purchase additional minutes plans on a non-recurring basis. Unused minutes and messages expire at the end of Lifeline Subscribers' monthly period and may not be used in subsequent months. If Lifeline Subscribers use all of their monthly voice minutes and messages before a new monthly cycle starts and they add an Additional Minutes Plan to their account, they will be charged based on the Additional Minutes Plan they choose for voice calls and messages. Even following purchase of an additional minutes plan, if Lifeline Subscriber uses all of the minutes included in the plan, Lifeline Subscriber will not have the ability to make calls or send receive messages, except to place 911 calls, until another additional minutes plan is purchased or a new monthly cycle starts.

Additional minutes plans can be purchased at all Company payment locations as well as additional retail locations which are only authorized to sell Company top-ups. Company top-ups are available in increments of \$5.00, \$10.00, and \$20.00. Purchased additional minutes plans cannot be transferred or applied to any other wireless service or account.



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**SECTION II -- DESCRIPTION OF SERVICE (cont.)****2.9 Lifeline Service Plans (cont.)****2.9.5 (cont.)****Additional Minutes Plans ("Top-Ups") (cont.)**

- **Optional Recurring Monthly Top-Up Plan:** This offering is only available to customers that have chosen the *250 anytime prepaid minutes per month* plan. Customers must enter into a one-year term commitment and enroll in auto debit with valid credit card or debit card. Payment will be made through pre-authorized monthly recurring charges. Additional minutes and texts will be automatically loaded each month.
- Customers for this optional plan who then transfer to the Company's non-Lifeline service will continue to receive their monthly additional minutes (and texts) and will remain liable for the payments remaining under their term commitment.
- Customers for this optional plan that cancel their service will remain liable for the payments remaining under their term commitment provided they continue to be Lifeline eligible during that period.
- Customers for this optional plan that cease to be Lifeline eligible during the one-year term will be de-enrolled and unless they transfer to Company's non-Lifeline service will have no further liability for the recurring top-up offering.

**Plans:**

250 additional minutes \$5.00/month  
(for 500 total anytime minutes each month)

750 additional minutes + 1,000 additional texts \$20.00/month  
(for 1,000 total anytime minutes plus 1,000 texts each month)

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**SECTION II -- DESCRIPTION OF SERVICE (cont.)**

**2.9    Lifeline Service Plans (cont.)**

**2.9.5 (cont.)**

**Handset Options**

- Lifeline Subscribers can choose to receive a free wireless handset or may purchase an upgraded phone, such as a smartphone. Data may be added to any smartphone at a maximum charge of \$0.10 per megabyte.
- Existing Company Lifeline Subscribers who qualify for Company Lifeline Service and would like to use their existing Company handset should contact Customer Service.

**Directory Assistance**

- Lifeline Subscribers may access Directory Assistance service from their Company-issued handset. Calls to Directory Assistance will count towards usage of minutes; however there will be no additional charge.

**2.10    Calling Scope**

- 2.10.1** Airtime includes both local and toll calls to or from all fifty (50) United States and Puerto Rico.

**SECTION III – SERVICE AREA****3.1 Lifeline Service Area**

The Company offers Lifeline service in the following wire centers.

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
AGFIAZSR	QWEST CORPORATION	PHOENIX	N
ASFKAZMA	QWEST CORPORATION	FLAGSTAFF	N
AZCYAZ03	QWEST CORPORATION	CASAGRANDE	N
BCKYAZMA	QWEST CORPORATION	PHOENIX	N
BISBAZMA	QWEST CORPORATION	BISBEE	N
BLCNAZMA	QWEST CORPORATION	PHOENIX	N
BNSNAZMA	QWEST CORPORATION	BENSON	N
BNSNAZSD	QWEST CORPORATION	BENSON	N
BRDSAZMA	QWEST CORPORATION	PHOENIX	N
CHNDAZMA	QWEST CORPORATION	PHOENIX	N
CHNDAZSO	QWEST CORPORATION	PHOENIX	N
CHNDAZWE	QWEST CORPORATION	PHOENIX	N
CHVYAZMA	QWEST CORPORATION	PRESCOTT	N
CLDGAZMA	QWEST CORPORATION	CASAGRANDE	N
CMVRAZMA	QWEST CORPORATION	SEDONA	N
CMVRAZRR	QWEST CORPORATION	SEDONA	N
CRCYAZNM	QWEST CORPORATION	PHOENIX	N
CRNDAZMA	QWEST CORPORATION	TUCSON	N
CSGRAZMA	QWEST CORPORATION	CASAGRANDE	N
CTWDAZMA	QWEST CORPORATION	SEDONA	N
CTWDAZSO	QWEST CORPORATION	SEDONA	N
CVCKAZMA	QWEST CORPORATION	PHOENIX	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
DDVLAZNM	QWEST CORPORATION	HAYDEN	N
DGLSAZMA	QWEST CORPORATION	DOUGLAS	N
DRVYAZNO	QWEST CORPORATION	PHOENIX	N
ELOYAZ01	QWEST CORPORATION	CASAGRANDE	N
FLGSAZEA	QWEST CORPORATION	FLAGSTAFF	N
FLGSAZMA	QWEST CORPORATION	FLAGSTAFF	N
FLGSAZSO	QWEST CORPORATION	FLAGSTAFF	N
FLRNAZMA	QWEST CORPORATION	CASAGRANDE	N
FTMDAZMA	QWEST CORPORATION	PHOENIX	N
FTMDAZNO	QWEST CORPORATION	PHOENIX	N
GDYRAZCW	QWEST CORPORATION	PHOENIX	N
GLBNAZMA	QWEST CORPORATION	GILA BEND	N
GLDLAZMA	QWEST CORPORATION	PHOENIX	N
GLOBAZMA	QWEST CORPORATION	GLOBE	N
GNVYAZMA	QWEST CORPORATION	TUCSON	N
GRCNAZMA	QWEST CORPORATION	GRANDCANYON	N
HGLYAZMA	QWEST CORPORATION	PHOENIX	N
HGLYAZQC	QWEST CORPORATION	PHOENIX	N
HMBLAZMA	QWEST CORPORATION	PRESCOTT	N
HYDNAZMA	QWEST CORPORATION	HAYDEN	N
JSCYAZMA	QWEST CORPORATION	WINSLOW	N
KRNYAZMA	QWEST CORPORATION	HAYDEN	N
LTPKAZMA	QWEST CORPORATION	PHOENIX	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
MARNAZ02	QWEST CORPORATION	TUCSON	N
MARNAZ03	QWEST CORPORATION	TUCSON	N
MARNAZMA	QWEST CORPORATION	TUCSON	N
MAYRAZMA	QWEST CORPORATION	PRESCOTT	N
MESAAZGI	QWEST CORPORATION	PHOENIX	N
MESAAZMA	QWEST CORPORATION	PHOENIX	N
MIAMAZMA	QWEST CORPORATION	GLOBE	N
MMTHAZMA	QWEST CORPORATION	SAN MANUEL	N
MRCPAZMA	QWEST CORPORATION	CASAGRANDE	N
MSPKAZMA	QWEST CORPORATION	FLAGSTAFF	N
NGLSAZ03	QWEST CORPORATION	NOGALES	N
NGLSAZMA	QWEST CORPORATION	NOGALES	N
NGLSAZMW	QWEST CORPORATION	NOGALES	N
NWRVAZMA	QWEST CORPORATION	PHOENIX	N
ORCLAZMA	QWEST CORPORATION	SAN MANUEL	N
PAGEAZMA	QWEST CORPORATION	PAGE	N
PHNXAZ81	QWEST CORPORATION	PHOENIX	N
PHNXAZBW	QWEST CORPORATION	PHOENIX	N
PHNXAZCA	QWEST CORPORATION	PHOENIX	N
PHNXAZEA	QWEST CORPORATION	PHOENIX	N
PHNXAZGR	QWEST CORPORATION	PHOENIX	N
PHNXAZLV	QWEST CORPORATION	PHOENIX	N
PHNXAZMA	QWEST CORPORATION	PHOENIX	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
PHNXAZMR	QWEST CORPORATION	PHOENIX	N
PHNXAZMY	QWEST CORPORATION	PHOENIX	N
PHNXAZNE	QWEST CORPORATION	PHOENIX	N
PHNXAZNO	QWEST CORPORATION	PHOENIX	N
PHNXAZNW	QWEST CORPORATION	PHOENIX	N
PHNXAZPP	QWEST CORPORATION	PHOENIX	N
PHNXAZPR	QWEST CORPORATION	PHOENIX	N
PHNXAZSE	QWEST CORPORATION	PHOENIX	N
PHNXAZSO	QWEST CORPORATION	PHOENIX	N
PHNXAZSY	QWEST CORPORATION	PHOENIX	N
PHNXAZWE	QWEST CORPORATION	PHOENIX	N
PIMAAZMA	QWEST CORPORATION	PIMA	N
PINEAZMA	QWEST CORPORATION	PAYSON	N
PLMNAZMA	QWEST CORPORATION	BISBEE	N
PRSCAZEA	QWEST CORPORATION	PRESCOTT	N
PRSCAZMA	QWEST CORPORATION	PRESCOTT	N
PRVYAZPP	QWEST CORPORATION	PHOENIX	N
PTGNAZEL	QWEST CORPORATION	NOGALES	N
PTGNAZMA	QWEST CORPORATION	NOGALES	N
PYSNAZMA	QWEST CORPORATION	PAYSON	N
SCDLAZMA	QWEST CORPORATION	PHOENIX	N
SCDLAZSH	QWEST CORPORATION	PHOENIX	N
SCDLAZTH	QWEST CORPORATION	PHOENIX	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
SEDNAZMA	QWEST CORPORATION	SEDONA	N
SEDNAZSO	QWEST CORPORATION	SEDONA	N
SFFRAZMA	QWEST CORPORATION	SAFFORD	N
SMTNAZMA	QWEST CORPORATION	SOMERTON	N
SNMNAZMA	QWEST CORPORATION	SAN MANUEL	N
SPRRAZMA	QWEST CORPORATION	SUPERIOR	N
SPRSAZEA	QWEST CORPORATION	PHOENIX	N
SPRSAZMA	QWEST CORPORATION	PHOENIX	N
SPRSAZWE	QWEST CORPORATION	PHOENIX	N
SRVSAZMA	QWEST CORPORATION	SIERRAVIST	N
SRVSAZNO	QWEST CORPORATION	SIERRAVIST	N
SRVSAZSO	QWEST CORPORATION	SIERRAVIST	N
STFDAZMA	QWEST CORPORATION	CASAGRANDE	N
TCSNAZCA	QWEST CORPORATION	TUCSON	N
TCSNAZCO	QWEST CORPORATION	TUCSON	N
TCSNAZCR	QWEST CORPORATION	TUCSON	N
TCSNAZEA	QWEST CORPORATION	TUCSON	N
TCSNAZFW	QWEST CORPORATION	TUCSON	N
TCSNAZMA	QWEST CORPORATION	TUCSON	N
TCSNAZML	QWEST CORPORATION	TUCSON	N
TCSNAZNO	QWEST CORPORATION	TUCSON	N
TCSNAZRN	QWEST CORPORATION	TUCSON	N
TCSNAZSE	QWEST CORPORATION	TUCSON	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
TCSNAZSO	QWEST CORPORATION	TUCSON	N
TCSNAZSW	QWEST CORPORATION	TUCSON	N
TCSNAZTV	QWEST CORPORATION	TUCSON	N
TCSNAZWE	QWEST CORPORATION	TUCSON	N
TEMPAZMA	QWEST CORPORATION	PHOENIX	N
TEMPAZMC	QWEST CORPORATION	PHOENIX	N
TLSNAZMA	QWEST CORPORATION	PHOENIX	N
TMBSAZMA	QWEST CORPORATION	TOMBSTONE	N
TNCKAZMA	QWEST CORPORATION	PAYSON	N
TUBCAZMA	QWEST CORPORATION	TUCSON	N
VAILAZNO	QWEST CORPORATION	TUCSON	N
VAILAZSO	QWEST CORPORATION	TUCSON	N
WCBGAZMA	QWEST CORPORATION	WICKENBURG	N
WHTKAZMA	QWEST CORPORATION	PHOENIX	N
WHTLAZMA	QWEST CORPORATION	WHITLOW	N
WLCXAZMA	QWEST CORPORATION	WILLCOX	N
WLMSAZMA	QWEST CORPORATION	FLAGSTAFF	N
WLTNAZMA	QWEST CORPORATION	YUMA	N
WNBGAZ01	QWEST CORPORATION	PHOENIX	N
WNSLAZMA	QWEST CORPORATION	WINSLOW	N
YRNLAZMA	QWEST CORPORATION	WICKENBURG	N
YUMAAZFT	QWEST CORPORATION	YUMA	N

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
YUMAAZMA	QWEST CORPORATION	YUMA	N
YUMAAZSE	QWEST CORPORATION	YUMA	N
AGULAZXC	TABLE TOP TELEPHONE CO., INC.	AGUILA	Y
AJO AZXC	TABLE TOP TELEPHONE CO., INC.	AJO	Y
ALPIAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	ALPINE	Y
BGDDAZXC	TABLE TOP TELEPHONE CO., INC.	BAGDAD	Y
BLCYAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	BULLHEADCY	Y
BLMSAZXF	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	BLACK MESA	Y
BONTAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	BONITA	Y
BOUSAZXC	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	BOUSE	Y
BOWIAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	BOWIE	Y
BVDMAZ01	RIO VIRGIN TELEPHONE CO., INC.	LITTLEFLD	Y
CFTNAZXC	COPPER VALLEY TELEPHONE, INC.	CLIFTON	Y
CHNLAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	CHINLE	Y
CIBCAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	WHITERIVER	Y
CIBLAZXC	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	CIBOLA	Y
CLCYAZAA	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.	COLORADOCY	Y
CSELAZXC	MIDVALE TELEPHONE EXCHANGE, INC.	CASCABEL	Y
CSRKAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	CASTLEROCK	Y
DLKNAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	DILKON	Y
DLSPA ZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	LKMHVRNCHS	Y
DNCNAZXC	COPPER VALLEY TELEPHONE, INC.	DUNCAN	Y
DNHSAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	DENNEHOTSO	Y

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
DTLDAZ01	ARIZONA TELEPHONE CO.	HYDER	Y
EHRNAZXF	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	EHRENBURG	Y
ELFRAZXC	COPPER VALLEY TELEPHONE, INC.	ELFRIDA	Y
ELOYAZ05	MIDVALE TELEPHONE EXCHANGE, INC.	SILVERBELL	Y
FRDNAZAC	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.	FREDONIA	Y
FTDFAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	FTDEFIANCE	Y
GANDAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	GANADO	Y
GLVYAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	KINGMAN	Y
GRERAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	GREER	Y
GSWDAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	GREASEWOOD	Y
HEBRAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	HEBER	Y
HLBKAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	HOLBROOK	Y
HLLKAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	WHITERIVER	Y
KABTAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	KAIBITO	Y
KGMNAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	KINGMAN	Y
KGMNAZXE	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	KINGMAN	Y
KYNTAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	KAYENTA	Y
LEPPAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	LEUPP	Y
LHCYAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	LKHAVASUCY	Y
LKCHAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	LUKACHUKAI	Y
LKSDAZAE	CITIZENS TELECOM CO OF WHT MTNS INC.	PINETOP	Y
MCNRAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	WHITERIVER	Y
MDVWAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	MEADVIEW	Y

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
MHVYAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	MOHAVE VLY	Y
MMLKAZXC	ARIZONA TELEPHONE CO.	MORMONLAKE	Y
MNFRAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	CHINLE	Y
MRCNAZXC	ARIZONA TELEPHONE CO.	MARBLECNYN	Y
MRCNAZXE	ARIZONA TELEPHONE CO.	GREENEHVN	Y
PEORAZFS	ACCIPITER COMMUNICATIONS INC	LKPLEASANT	Y
PEORAZFS	ACCIPITER COMMUNICATIONS INC	PHOENIX	Y
PERCAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	PEARCE	Y
PINNAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	PINONCTNWD	Y
PNDLAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	SHOW LOW	Y
PNTPAZXA	CITIZENS TELECOM CO OF WHT MTNS INC.	PINETOP	Y
PNTPAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	PINETOP	Y
PRDMAZXC	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	PARKER DAM	Y
PRKRAZXC	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	PARKER	Y
PRTLAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	PORTAL	Y
PSTNAZXC	FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ	PARKER DAM	Y
QRTZAZXC	SOUTHWESTERN TELEPHONE CO.	QUARTZSITE	Y
RDVYAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	RED VALLEY	Y
RHRKAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	ROUGH ROCK	Y
RKPNAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	ROCK POINT	Y
RSVTAZXC	ARIZONA TELEPHONE CO.	ROOSEVTLK	Y
SALMAZXC	SOUTHWESTERN TELEPHONE CO.	SALOME	Y
SASBAZXC	ARIZONA TELEPHONE CO.	SASABE	Y

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**SECTION III – SERVICE AREA (cont.)****3.1 Lifeline Service Area (cont.)**

WIRE CENTER	OCN NAME	RC ABBRE	RURAL (Y/N)
SCDMAZ89	MIDVALE TELEPHONE EXCHANGE, INC.	PHOENIX	Y
SGMNAZXC	TABLE TOP TELEPHONE CO., INC.	SELIGMAN	Y
SHLWAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	SHOW LOW	Y
SHNTAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	SHONTO	Y
SNDRAZXC	TABLE TOP TELEPHONE CO., INC.	SANDERS	Y
SNSMAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	SAN SIMON	Y
SNWFAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	SNOWFLAKE	Y
SNZNAZXC	VALLEY TELEPHONE COOPERATIVE, INC.	SUNIZONA	Y
SPVLAZXC	CITIZENS TELECOM CO OF WHT MTNS INC.	SPRINGERVIL	Y
STJHAZXB	CITIZENS TELECOM CO OF WHT MTNS INC.	ST JOHNS	Y
STMCAZXE	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	WINDOWROCK	Y
SUPAAZXC	ARIZONA TELEPHONE CO.	SUPAI	Y
TBCYAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	TUBA CITY	Y
TNBSAZXC	ARIZONA TELEPHONE CO.	ROOSEVLTCLK	Y
TNPSAZXR	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	TEECNOSPOS	Y
TOYIAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	TOYEI	Y
TSILAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	TSAILE	Y
TXTNAZAB	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	PEACH SPG	Y
WDRNAZXC	NAVAJO COMM CO INC - AZ DBA FRONTIER NAVAJO COM	WIDE RUINS	Y
WHRVAZXB	CITIZENS TELECOM CO OF WHT MTNS INC.	WHITERIVER	Y
WIKPAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	WIKIEUP	Y
YONGAZXC	MIDVALE TELEPHONE EXCHANGE, INC.	YOUNG	Y
YUCCAZXC	CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL	YUCCA	Y

Issued:

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